



# Ready to achieve a higher level of alignment?

LET USAP LEAD THE WAY.

Creating stronger, more sustainable administration and anesthesia care team alignment opens the door to more opportunities for your organization. Solidifying these collaborative partnerships does take time, but the efforts are valuable. Your performance and resiliency will improve right along with your quality, retention, efficiency, and patient satisfaction.

At USAP, we have successfully empowered health systems across the country to achieve a higher level of alignment. For this to occur, these are the three pivotal factors that must be achieved:

- **Articulate a singular vision**
- **Implement integrated leadership and governance**
- **Build and facilitate a patient-first culture**

Achieving alignment is far from easy. Creating a long-term connection with your anesthesiology team is one of the most valuable things an organization can do to help put it on the path to alignment. Let's take a closer look at our three factors for success and how USAP has utilized them within the walls of a large health system in Texas to help them realize a significant improvement in operational alignment.

## Articulate a singular vision

Strategic alignment and shared goal setting can prevent the misalignment and fragmentation that can naturally occur. Inclusion can also bring in physicians that are not necessarily aligned with hospital operations as both entities will have shared successes.

### Our Solution:

In Texas, we serve as a source of unification to build functional teams of staff, surgeons, and consultants to optimize patient and provider experience. This collaborative environment allows transparency and creates a natural alignment for excellence in patient care, efficiency and effectiveness in the perioperative arena.

Misalignment and fragmentation within the walls of any health system can occur naturally. Physicians don't necessarily have to align with your operation and vision, but they can choose to when they feel included and their voices are heard.

**Our Solution:**

For the Texas health system, we serve as a source of both connection and unification, working to build one-to-one relationships. Fostering this collaborative environment has allowed for more transparency and created a culture in which physician alignment feels natural, not forced.

## Implement integrated leadership and governance

The right clinical leadership and governance can make a meaningful difference in achieving a higher level of alignment. The success or failure of this depends on the ability to integrate.

**Our Solution:**

At USAP, we integrated within the health system to become a pivotal part of its fabric. From daily SVP support of hospital chiefs and operations to strong leadership and collaboration with a Clinical Advisory Council and Joint Operating Council (JOC) we're able to not only listen to the needs of the team, but also assist the health system in meeting their clinical needs and objectives.

## Build and facilitate a patient-first culture

A patient-first mindset and culture are true necessities. So, how do you keep everyone focused on this overall mission regardless of the demands of the day or the challenges thrown your care team's way?

**Our Solution:**

USAP implemented meaningful benchmarking and quality metrics that outlined a clear path for everyone to understand the steps it would take to elevate patient care. As the hospital(s) grew, so did we. We flexed to meet its needs and the needs of all patients. Our well-trained and experienced physicians embrace a service mindset while managing a great team of CRNAS with a "send for the patient" provider mentality.

## Realizing your vision starts by achieving alignment

Creating a culture of alignment both clinically and operationally establishes the foundation for your organization's success. Why? Because alignment allows for your planning, decision-making and implementation of solutions to be an inclusive process. It creates a higher level of trust throughout your entire team, decreases provider anxiety and allows everyone to feel invested in the organization. Most importantly, it ensures that every patient receives the standard of care you strive for them to receive.

Achieving alignment takes an investment – the returns are immeasurable. If you're looking to make this kind of meaningful advancement, USAP can help. Put our proven track record of creating operational alignment to work for you.